IT System Administrator

I have 7 years of cross-platform experience in Systems Administration, including analysing, designing, installing, maintaining, and repairing hardware, software, peripherals, and networks. Develop exceptional relationships with co-workers, management and end users. Excellent communication and problem-solving skills.

Name: Rajbalaji N (Age: 31).

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Address: Le Bourget, 93350, France.
Languages Known: English, Tamil & French.
Nationality: India & Current Residence: France.

Employment History:

✓ **IT System Administrator** in **HDB IT Services Ltd** from Apr'2013 to Aug'2019 in **India**.

✓ **IT Computer Technician in JSP Multi Services** from Sep' 2020 to Mar'2021 in **France**.

Job Description:

● Provide technical support for both hardware and software issue our users encounter.

● Respond to and resolve help desk requests. Review application logs.

● Installation of windows operating system, browsers and basic applications troubleshooting desktop & laptops.

●Management and monitoring of email systems to provide service to internal customers and systems.

●Continual monitoring of web sites with regard to performance and availability.

●Maintenance of existing anti-spam and anti-virus systems and the setting of new anti-spam policies.

● Switch, Router, Firewall, Printer, Outlook, Wired & Wireless LAN, email client configuration and troubleshooting.

● Administration of external DNS for all company owned domains.

● Data backup and ticketing tool. Virtualization, Storage and Citrix, Exchange Server and Transport Rules.

● Microsoft Office 365 & Remote troubleshooting. Password and identity management.

● Windows Server Admin /AD/DNS/NTP/DHCP/Windows Update manager (SCCM)/File Server. Windows Operations, Patch Management, SLA.

● Windows OS/Clusters/BSOD Issues. Windows Cluster, DC infrastructure, Virtualizations, ITIL / Service Management, Change and Configuration Management.

● Blade logic Server Automation, PowerShell scripting, Network Shell scripting, Etc.

● NSH Script from BSA Side. BSA Consoles, BSA Architecture, Technical SME on BSA.

● Manage and lead daily Workplace operation activities not limited to managing of Asset, Vendor, and Budget.

Professional Skills:

CCNA Routing & Switching, MCSA (Windows Server 2012, 2016 & 2019), Information Security & Ethical Hacking, HTML, Python, SQL...

Area of Interest: Information Security & Ethical Hacking.

Educational Qualification:

Course	Institute	University	Period
M.Sc. (Information Technology, BAC+5)	University of Madras, Tamil Nadu, India.	University of Madras	2014 – 16
B.Sc. (Mathematics, BAC+3)	Loyola College, Tamil Nadu, India.	University of Madras	2008 - 11
H.S.C. 12th	St Joseph's Hr Sec School, Susai Nagar.	State Board	2007 – 08
S.S.L.C 10th	St Joseph's Hr Sec School, Susai Nagar.	State Board	2005 – 06

Extra-curricular Activities:

Playing Games: Chess, Football & Kho-Kho (District & Divisional Winner).

Social Work: Red Cross Society, National Service Scheme & SIFE India.

Rajbalaji N
Signature